

DPL Resources

Magazines and Periodicals

7 Day Checkout

- Consumer Reports
- Consumer Reports Buying Guide
- Chicago Consumers' Checkbook

Reference (non-circulating)

- Consumer Reports New, Used and Best & Worst Guides
- Consumer Guide Car & Truck Test
- Black Book New Car Cost Guide
- Kelley Blue Book

Books

Use *Encore*, our online catalog.

Subject Heading: **Consumer Education**

Narrow results using the grey boxes on the left and right sides of the results

Online Resources

DPL homepage www.deerfieldlibrary.org

Home	
Catalog	Reference Services
Reference / Research	Ask a Librarian
Adult Fiction	Online Resources
Adult NonFiction	Suggest a Purchase
Movies, Music & More	Interlibrary Loans

ConsumerReports.org

- Includes Popular Topics, AtoZ Index, News & Blogs and Videos
- Includes reports published in the past 4 yrs
- Untested products and the online forums are not available

Gale General Reference Center Gold

- Search by Subject, Publication Name and/or Advanced Search
- Narrow by Full-text, Peer-reviewed and/or Target audience

More Reviews & Ratings Websites

Cars & Trucks

Car & Driver Magazine

The magazine's online version offers buyer's guide, reviews, news, blogs and videos.

caranddriver.com

Fuel Economy

The Department of Energy helps consumers make informed choices regarding fuel economy.

fueleconomy.gov

Kelley Blue Book

The online version of the book includes customizable trade-in values.

kbb.org

National Automobile Dealers Association

This organization provides pricing and reviews and helps locate dealers in your area.

nadaguides.com

Safecar.gov

The government's source for vehicle safety information including recalls.

Safecar.gov

Financial

Consumer.gov

An all ages resource provided by the FTC regarding managing money, understanding credit, and more!

consumer.gov

Federal Reserve—Consumer Information

The Fed offers advice resources and tools to help you understand and manage your finances.

federalreserve.gov/consumerinfo/

Home

Energy Star

Information on energy efficient products.

energystar.gov

Home Energy Saver

Helps consumers identify the best ways to save energy in their home through a self-audit and more!

hes.lbl.gov

Consumer Savvy



Finding the best
consumer information
available!

Deerfield Public Library



920 Waukegan Road
Deerfield, IL 60015
847.945.3311

www.deerfieldlibrary.org
Reference: 847.580.8933
reference@deerfieldlibrary.org

Consumer Resources & Information Websites

Federal Government

Consumer Action Website

Provided by the Federal Citizen Information Center. Access to tips for purchasing specific goods and services, product recalls, spam, filing complaints and services for special audiences.

ConsumerAction.gov

Federal Citizen Information Center

A trusted one-stop source for over 35 years to obtain answers regarding consumer problems and government services.

Pueblo.gsa.gov

1-888-8Pueblo (1-888-878-3256)

Federal Trade Commission—Bureau of Consumer Protection

This bureau works for the consumer to prevent fraud, deception and unfair business practices. This site provides access to resources on credit, theft & security, health, telemarketing, shopping for products and services plus much more!

ftc.gov/bcp/

FirstGov—For Consumers

An official and comprehensive list of consumer information and services provided by the U.S. government.

usa.gov/citizen/topics/consumer_safety.shtml

Food & Drug Association—For Consumers

The U.S. FDA provides resources, recalls and alerts, and publications for consumers regarding food, drugs, medical devices, vaccines, cosmetics, pets and more!

fda.gov/forconsumers/

Illinois Government

Attorney General—Protecting Consumers

Protects Illinois consumers from fraud, deception and unfair practices by providing information and advocating for consumers and specific audiences.

illinoisattorneygeneral.gov/consumers/

Department of Financial and Professional Regulation

The IDFPR oversees over 1 million professionals and most of the state's financial institutions and provides consumer information regarding professional licenses, FAQ, mortgages and more!

idfpr.com

Department of Insurance

The purpose is to protect consumers by providing information and assistance regarding insurance for health, home, auto and life.

insurance.illinois.gov

Organizations

Better Business Bureau— For Consumers

The BBB provides unbiased information and ratings for businesses and charities, a resource library and how to file a complaint.

bbb.org/us/consumers/

Illinois Public Interest Group (PIRG)

This nonprofit, nonpartisan organization is an advocate for public interests through research and litigation. This is a good source for news and reports on product safety, public health and campaign reform.

illinoispirg.org

National Consumers League

The NCL provides information to various organizations with the consumer's perspective on issues. A great source for news and info!

nclnet.org

Reviews & Ratings Websites

General

Consumersearch.com

Provides objective rankings based on expert and user reviews as well as complete descriptions of the products. A part of the About.com family owned by the New York Times Company.

Consumersearch.com

Epinions.com

A service by Shopping.com that provides consumer reviews, buying guides, evaluations and comparative online shopping.

Epinions.com

JD Powers

This familiar name does a great job publishing rankings for telecom, travel, insurance and more, that reflect consumer opinions to deliver unbiased results.

jdpower.com

Viewpoints.com

Provides objective rankings based on expert and user reviews as well as complete descriptions of the products.

Viewpoints.com

Zagat

The well respected book in interactive website form offers reviews to restaurants, hotels, nightlife and attractions in cities all over the U.S.A. and the world.

zagat.com

Pay Sites for Consumer Services

Angie's List

Find high quality contractors, service companies and doctors.

Angieslist.com

Consumer's Checkbook

Ratings for firms and services.

Checkbook.org